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28546 – HEALTH EQUITY: THE TRANSFORMATIVE IMPACT OF TELEPHONIC TELECONSULTATION ON VULNERABLE POPULATIONS WITH BREAST CANCER

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Introduction: Telemedicine is a powerful tool for promoting health access equity, reducing geographical and financial barriers. It enables access to care without costly travel for low-income populations. By lowering costs and expanding the reach of healthcare services, this tool emerges as a vital instrument in promoting one of the fundamental principles of the Brazilian Unified Health System. The impact of implementing a protocol for remote consultations in a vulnerable population with breast cancer is particularly significant, as patients require multiple hospital visits throughout their long treatment journey. **Conclusion:** This inclusive intervention, with a social impact and a high level of patient satisfaction, proved to be relevant for low-income oncology populations with limited access to technology.